

999 API return codes

Return code	Message	Description
13	Telephone number missing	DATA DELIVERY TEAM TO BUILD RANGE AND RETRY IF APPLICABLE, OR CP TO CORRECT ENTRY
14	Telephone number invalid	DATA DELIVERY TEAM TO BUILD RANGE AND CP TO RESUBMIT
18	OLO does not own entry	CP TO INVESTIGATE - IF DISPUTED CONTACT DATA DELIVERY TEAM
19	Invalid OLO	DATA DELIVERY TEAM TO CHECK VALIDITY OF CP AND CP TO RESEND IF APPLICABLE
28	Renumber in Invalid range	DATA DELIVERY TEAM TO BUILD RANGE IF APPLICABLE AND REQUEST CP TO RESUBMIT - OR CP TO CORRECT ENTRY
33	Cancellation successful	NO ACTION
34	Cancellation invalid	CP TO SUBMIT CORRECTION AS AMENDMENT
35	Cancellation unsuccessful	CP TO SUBMIT CORRECTION AS AMENDMENT
37	New record successful	NO ACTION
38	Cease record successful	NO ACTION
39	NAA record successful	NO ACTION
40	Renumber successful	NO ACTION
43	Export/Import OLO mismatch	CP TO CORRECT AND RESUBMIT. THIS APPLIES TO EITHER THE GAINING OR LOSING CP AS TDM IS UNABLE TO DISTINGUISH WHICH IS CORRECT / INCORRECT
45	Import record is missing	GAINING CP TO RE-SUBMIT
46	Import is 28 days overdue	LAST WARNING BEFORE DELETION - CP TO RESUBMIT
47	Export record is missing	LOSING CP TO RESUBMIT
48	Export is 28 days overdue	LAST WARNING BEFORE DELETION – CP TO RESUBMIT
49	Export removed, no import	CP TO RESUBMIT UNLESS IMPORT FROM BT. IN WHICH CASE ANY FUTURE CHANGES SHOULD BE DEALT WITH AS AN AMEND
50	Import removed, no export	CP TO RESUBMIT UNLESS IMPORT FROM BT. IN WHICH CASE ANY FUTURE CHANGES SHOULD BE DEALT WITH AS AN AMEND
53	Export/Import dates differ	WARNING ONLY - WILL BE PROCESSED ON LATEST DATE
55	Export record successful	NO ACTION
56	Import record successful	NO ACTION
60	Postcode not found	DATA DELIVERY TEAM TO CHECK POSTCODE WITH ROYALMAIL AND RETRY IF VALID. IF

		POSTCODE IS INVALID LO WILL BE NOTIFIED BY DATA DELIVERY TEAM, CP TO THEN CORRECT AND THEN RESUBMIT
61	Postcode is acceptable	NO ACTION
73	Record received	NO ACTION
75	More recent record exists	CP TO INVESTIGATE
100	Blank record	BLANK RECORD, CP TO CORRECT AND RESUBMIT
101	Invalid record type	RECORD TYPE MISSING, CP TO CORRECT AND RESUBMIT
102	Feed type is missing	COMMAND VALUE NOT PRESENT IN RECORD, CP TO CORRECT AND RESUBMIT
103	Feed type is incorrect	INVALID COMMAND VALUE IN RECORD, CP TO CORRECT AND RESUBMIT
104	OLO ID is missing	CP ID NOT PRESENT IN RECORD, CP TO CORRECT AND RESUBMIT
105	Invalid OLO ID	INVALID CHARACTER IN CP ID FIELD, CP TO CORRECT AND RESUBMIT
106	OLO ID in record not owned by OLO in header	CP ID IN RECORD NOT OWNED BY CP IN HEADER, CP TO CORRECT AND RESUBMIT
107	Reference ID is missing	CP TRANSACTION ID NOT PRESENT IN RECORD, CP TO CORRECT AND RESUBMIT
108	Reference ID incorrect	INVALID CHARACTERS IN CP TRANSACTION ID, CP TO CORRECT AND RESUBMIT
109	System routing flags are missing	SYSTEM ROUTING FLAG NOT PRESENT IN RECORD, CP TO CORRECT AND RESUBMIT
110	System routing flags incorrect	INVALID CHARACTERS IN SYSTEM ROUTING FLAGS, CP TO CORRECT AND RESUBMIT
111	999 routing Flag set to 'N'.	FLAG 1 OR 2 IN SYSTEM ROUTING FLAGS FIELD MUST BE SET TO 'Y', CP TO CORRECT AND RESUBMIT
112	NI only record found in file.	NO NI-ONLY RECORDS ARE ACCEPTED VIA TELESTO, CP TO CORRECT AND RESUBMIT
113	Invalid effective date	DATE INCORRECT, CP TO CORRECT AND RESUBMIT
114	Title is incorrect	INVALID VALUE IN TITLE FIELD, CP TO CORRECT AND RESUBMIT
115	Initials / forename is missing	INITIALS / FORENAME NOT PRESENT IN RECORD, CP TO CORRECT AND RESUBMIT
116	Initials / forename is incorrect	INVALID VALUE IN INITIALS / FORENAME FIELD, CP TO CORRECT AND RESUBMIT
117	Name is missing	NAME VALUE NOT PRESENT IN RECORD, CP TO CORRECT AND RESUBMIT
118	Name is incorrect	INVALID CHARACTERS IN NAME FIELD, CP TO CORRECT AND RESUBMIT

119	Honours is incorrect	INVALID VALUE IN HONOURS FIELD, CP TO CORRECT AND RESUBMIT
120	Business duffix is incorrect	INVALID VALUE IN BUSINESS SUFFIX FIELD, CP TO CORRECT AND RESUBMIT
121	Premises is incorrect	INVALID VALUE IN PREMISES FIELD, CP TO CORRECT AND RESUBMIT
122	Thoroughfare is incorrect	INVALID VALUE IN THOROUGHFARE FIELD, CP TO CORRECT AND RESUBMIT
123	Locality is incorrect	INVALID VALUE IN LOCALITY FIELD, CP TO CORRECT AND RESUBMIT
124	Post code is missing	POST CODE NOT PRESENT IN RECORD, CP TO CORRECT AND RESUBMIT
125	Post code is incorrect	INVALID CHARACTERS IN POST CODE FIELD, CP TO CORRECT AND RESUBMIT
126	Telephone number not present in record	TELNO VALUE NOT PRESENT IN RECORD, CP TO CORRECT AND RESUBMIT
127	Telephone number Invalid	INVALID CHARACTERS IN TELNO FIELD, CP TO CORRECT AND RESUBMIT
128	New telephone number is missing	NEW TELEPHONE NUMBER IS NOT PRESENT IN THE RECORD, CP TO CORRECT AND RESUBMIT
129	New telephone number is incorrect	NEW TELEPHONE NUMBER CONTAINS INVALID CHARACTERS, CP TO CORRECT AND RESUBMIT
130	New OLO ID is missing	NEW CP ID VALUE NOT PRESENT IN RECORD, CP TO CORRECT AND RESUBMIT
131	New OLO ID is incorrect	INVALID CHARACTERS IN SECOND CP FIELD, CP TO CORRECT AND RESUBMIT
132	Unknown Error	CP TO CONTACT DATA DELIVERY TEAM

Status code	Status code description
200	OK
400	BAD REQUEST
401	AUTHENTICATION ERROR
500	INTERNAL SYSTEM ERROR
600	INVALID COMMAND
67001	NUMBER NOT VALID OR PROVIDED
67002	POSTCODE NOT PROVIDED
67003	EFFECTIVE_DATE NOT PROVIDED
67004	SURNAME NOT PROVIDED
67005	LINE_TYPE NOT PROVIDED
67006	CP_IDENTIFIER NOT PROVIDED
67007	ID NOT PROVIDED
67008	PREVIOUS COMMAND STILL PENDING
67009	NUMBER ALREADY ACTIVE. CANNOT ACTIVATE AGAIN



67010	NUMBER MUST FIRST BE ACTIVATED USING THE ACTIVATE COMMAND
67011	NUMBER CANNOT BE CEASED BECAUSE IT IS NOT ALREADY ACTIVE
67012	INVALID ID FOR THAT NUMBER
67013	NUMBER NOT ON ACCOUNT